
INDIANA DEPARTMENT OF
CHILD
<u>SERVICES</u>

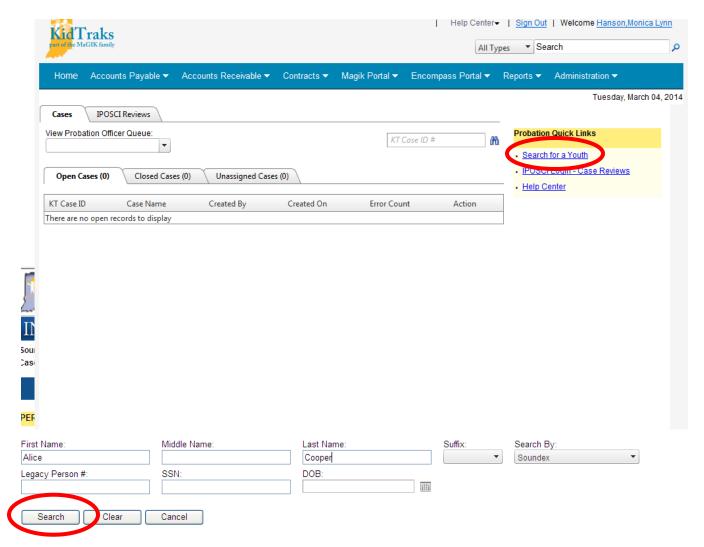
INDIANA DEPARTMENT OF CHILD SERVICES PROBATION SERVICES MANUAL

Chapter 1: Services Effective Date:

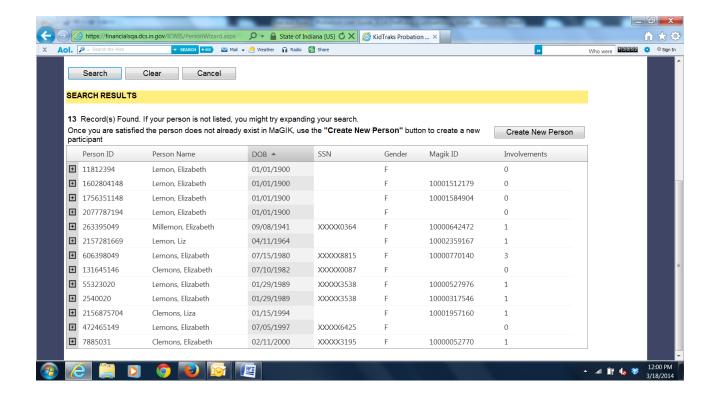
Section 1: Search for Youth Version: 1

PROCEDURE

Whether working in the Cases or Reviews tab, the process for searching for a youth is the same. Start by clicking on "Search for a Youth" under the "Probation Quick Links" heading on the right side of the screen:



To return the best results, enter the person's first and last names in the text fields, leave the "Search By:" filter set to "Soundex" and click "Search." This will return the largest number of potential matches. To narrow the results, enter additional information (e.g. DOB, middle name) and/or change the filter.



The search will either display results (as shown above, sorted by DOB) or a statement indicating that zero records were found with a suggestion to expand the search criteria.

*Results can be sorted by column. For example, clicking on "DOB" will re-arrange the results by birth date order.

Ideally, each person has only one person profile ID, regardless of his/her involvement in both the DCS and probation systems. To avoid creating duplicate person profiles, it is of paramount importance that a diligent and thorough person search/screen be conducted.

Search Tips:

- Search by both parents' last names if they are different. For example, if Miguel's mother's last name is "Lepe" and his father's last name is "Santos," search using "Miguel Lepe" and also "Miguel Santos".
- Search by both formal and informal names. For example, if a person's legal name is "Jacqueline", but she uses "Jackie", search by both names.

As a general rule, choose the Person ID with the highest number of "Involvements." "Involvements" indicates the number of Assessments or Cases (either DCS or Probation) that are associated with that Person ID number. Clicking on the "+" sign next to the Person ID number will provide demographic information details and will show the associated "Involvements." Below the person demographics is a list of all cases and assessments in which the person has been a case participant. POs have "read only"

access to all JD/JS cases and have "edit" access to all cases assigned to their county. To access a JD/JS, click on the Case ID#.

If the results return several Person ID numbers for the same name, review the demographics and case history for each to determine to which profile the case should be attached. Select the profile with the most case history OR if a couple of the Person ID #s have about the number, select the one with the most recent case activity attached. If uncertain about which person to choose, please contact the assigned Probation Service Consultant or email DCS Probation Services (probation.services@dcs.in.gov) for assistance.

_	101100004	0001	LIN, ALLON		07/03/2000			w			
+	523692173	COOPER, ALECK		04/03/2006			XXXXX8388	M	10000742115		
+	1551130149	COOP	ER, ALECK		01/01/1900			M			
+	1551426149	1551426149 COOPER, ALEK		04/03/2006			M				
+	43392394	CHAB	RA, ALEX	01/01/1900				M			
+	17696394	CHAB	RA, ALEX	01/01/1900				M	10000163	3738	
+	1795589184	4 COOPER, ALEX		11/03/1999				M			
⊡	2156977128	Сооре	er, Alice		01/01/1999 XXXXX1234			M	10002056	10002056862	
	Name: Gender:	Cooper, Alice M		Suffix: ISETS MPI:					KT Person ID: ICWIS Person ID:	2156977128	
	DOB:	1/1/1999		DOB Verification:			Birth Certifica	te	MaGIK Person ID:	10002056862	
	SSN:	313981234		SSN Verification:			Client Statement/Re	ICES RID: Records			
	Citizenship Status:	US citizen, by	birth	Citizenship Verification:			Birth Certifica	te	SSI Number:		
	Is Hispanic?:	Not Hispanio		Race:					SSID Number:		
(County: Allen Create A New Case			Address:					City/State/Zip	Fort Wayne IN-46835	
	Case ID	Туре	Name	Status	County	Involve	ment Type	FCM	Start Date	End Date	
	100000231520	JD/JS	Cooper Alice	Closed	Marion	JD/JS		PO, Test 1	08/02/2012	11/10/2012	
	100000231521	JD/JS	Cooper Alice	Open	Marion	JD/JS		PO, Test 1	01/02/2013		
+	47923	17923 Cooper, Alicia Kay 167401394 COOPER, ALICIA			02/12/1987		XXXXX1338	F	10000224086		
				02/12/1987			F				

As shown above, searching for "Alice Cooper" produced a Person ID with both an open and closed case attached. If a PO attempted to "Create a New Case," a message will appear advising that the youth is already active in a case and provide some direction on how to proceed. If there is already an open case for a youth, the PO may be able to work in that one for current services or placements. However, it may be that the case should have previously been closed. Please make this determination before proceeding. There can only be one active case for a child in MaGIK at any time, even though in "real life" both DCS and probation may be involved.